

Microsoft Office Training for Village Officials to Improve Computer Skills

Ade Risna Sari¹, Dedy Suryadi², Rulam Ahmadi³, Ekbal Santoso⁴, EkoMeiningsih Susilowati⁵

¹Universitas Tanjungpura, ²STIEB Perdana Mandiri Purwakarta, ³Universitas Islam Malang, ⁴Universitas PGRI Adi Buana Kampus Blitar, ⁵Universitas DharmaAUB Surakarta Korespondensi email: a.risna.sari@fisip.untan.ac.id¹, dedysuryadi.ppm@gmail.com², <u>rulam@unisma.ac.id</u>³, <u>ekbal.santoso@gmail.com⁴</u>, <u>susilowatieko74@gmail.com⁵</u>

Article History: Received: 10 Mei 2023 Revised: 13 Juni 2023 Accepted: 04 Juli 2023

Keywords: *Improvement, Competence, Lecturer*

Abstract: A community service project called "Microsoft Office Utilisation Training in Cimekar Village to Improve Computer Skills for Village Apparatuses and Karang Taruna Management' aims to help village officials and youth organisations in Cimekar Village manage village administrative tasks more effectively. Not all village elders and youth committee members currently possess Microsoft Office proficiency. Many of them still have trouble using programmes like Microsoft Word and Excel. This act oj community service was performed at the Cimekar Village Office Meeting Hall in the Cileunyi District of Bandung Regency on May 18–20, 2023. Setting goals and objectives, identifying ana analysing issues or needs, choosing teams, coordinating with relevant parties, providing necessary resources, as well as creating implementation schedules, assessment procedures, ana the final report, were all part of the planning process.

Abstrak

Sebuah proyek pengabdian masyarakat bernama "Pelatihan Pemanfaatan Microsoft Office di Desa Cimekar Untuk Meningkatkan Keterampilan Komputer bagi Aparatur Desa dan Pengurus Karang Taruna" bertujuan untuk membantu perangkat desa dan karang taruna di Desa Cimekar dalam mengelola tugas administrasi desa dengan lebih efektif. Tidak semua tetua desa dan pengurus pemuda saat ini menguasai Microsoft Office. Banyak dari mereka yang masih kesulitan menggunakan program seperti Microsoft Word dan Excel. Aksi pengabdian masyarakat ini dilaksanakan di Balai Rapat Kantor Desa Cimekar Kecamatan Cileunyi Kabupaten Bandung pada tanggal 18 – 20 Mei 2023. Menetapkan maksud dan tujuan, mengidentifikasi dan menganalisis masalah atau kebutuhan, memilih tim, berkoordinasi dengan pihak terkait, memberikan sumber daya yang diperlukan, serta membuat jadwal pelaksanaan, prosedur penilaian, dan laporan akhir, semuanya merupakan bagian dari proses perencanaan.

Kata kunci: Peningkatan, Kompetensi, Dosen

INTRODUCTION

We now use information and communication technology (ICT) on a daily basis (Yusri et al., 2021). Using computer and device software like Microsoft Office has become essential for people to do their work more successfully and efficiently in the digital age. For the apparatus

village and administrator coral cadets in Village Cimekar, there is no exemption to this rule.

Unfortunately, not all village leaders and youth groups in Cimekar Village has skills that are sufficient for using Microsoft Office. Many people still have trouble using programmes like Microsoft Word and Excel. This can reduce their productivity and possibly lead to mistakes in management and the financial sector.

So, in order to develop computer abilities for apparatus village and administrator coral cadets in Cimekar village, training is required. This training will aid in their comprehension and mastery of Microsoft Office, which will streamline their tasks and improve their ability to manage activities and finances.

With the help of this training, it is intended that Desa Cimekar's village officials and youth committees will become better at using communication and information technologies, particularly Microsoft Office, to carry out tasks and provide answers more effectively.

IMPLEMENTATION OF A METHOD

Activity commitment to the public This took place in the Cimekar Village Meeting Office, in the Cileunyi District of the Bandung Regency. On May 20-22 2023

A service activity This is carried out by the apparatus village and is extremely related to task administration and communication. In this situation, Microsoft Office Word and Excel become the most popular tool for streamlining administrative procedures and data management. The required skills of personnel using Microsoft Office software can be enhanced through training, resulting in more effective and efficient service operations and better results.

Following are the stages of devotion implementation:

1. Setting up the scene

It is crucial to thoroughly complete the planning step so that the activity or project can proceed as planned and reach its objectives. The danger of errors and mistakes that could arise during an implementation activity or project can also be decreased by the planning stage.

2. Training

The two parts of the activity training are:

1) training with Microsoft Word; and

2) training with Microsoft Excel. Training was carried out in a systematic manner, beginning with an introduction from the head village, exposure to reading material, group discussions, and accompanying instruction for practise.

THE FINDINGS AND DISCUSSION

The Village Office Meeting served as the venue for this civic engagement. In the Bandung Regency's Cileunyi District is where you'll find Hall Cimekar. This event will take place over three days, from May 20 to May 22, 2022. Room Meeting The Cimekar Village Office was selected as the activity's venue because it met the criteria for carrying out numerous tasks, including having sufficient facilities and being easily accessible to the general public. Additionally, a strategic placement makes it simple for participants to access the location.

Preparedness Action

Here are some things you may do to get ready for community service projects in Village Cimekar:

Before beginning any operations, it is vital to determine the needs of the community. a. Cimekar village needs assessment. This can be accomplished by having a meeting with the village leaders and surveying the populace to ascertain their needs and problems (New et al., 2019b; Mustangin et al., 2021).

- a. Coordinating with the village: Inform the community and the youth management of the service activities and seek their approval as well as support.
- b. Prepare the necessary supplies and facilities, including presentation materials, visual aids, transportation, lodging, and food and drink for attendees.
- c. Socialisation action: Hold meetings with locals to introduce the upcoming activity and conduct socialisation activities in Cimekar Village using bulletin boards, flyers, and other means.
- d. Evaluation and monitoring: Conducting evaluation and monitoring of devotional activities, both during and after the activity is underway, in order to assess success and determine whether the activity has achieved its objective.

Training

Karang youngsters Village Cadets Cimekar and village officials took part in the community service project. The participants' participation in this activity is crucial because they understand their own roles in carrying out significant community service projects in the village. The village apparatus is in charge of handling duties relating to public service, such as

correspondence, population data collection, financial management, and other administrative responsibilities.

The Village Youth Organisation Cimekar, meantime, is a youth organisation that plays a vital role in improving the social, economic, and cultural quality of life. They have the ability to propel development in the community as a driven youthful generation. By taking part in these events, students are supposed to learn new things that will help them perform their obligations as Karang Taruna youth and village officials. In this manner, the village can develop further and the locals would receive better services.

The Opening activity (), during which the Head of the Cimekar Village delivers a speech, kicks off the service activity. In his remarks, he expressed gratitude for the Community Service Team's visit to the village to impart expertise and experience to the para-equipment village. Additionally, he encourages all participants to approach the activity seriously in order to fully assimilate the training content and apply it afterwards to improve public services. As a result, it is anticipated that this devotional activity will be of great benefit to the entire community of Cimekar village.

The way that Microsoft Word information is presented is intended to make it easier for participants to comprehend and put the skills they have learned in activity sessions to use. In addition, this customised content requires village authorities who are typically involved in administration and communication. The participants are anticipated to be able to enhance their skills in document processing and letter writing through understanding this content, which will assist the village provide higher-quality services.

For village officials to manage data and information, such as population, finance, and other data connected to public service, Microsoft Excel material is crucial. With this understanding of the topic, the participant anticipated being able to manage data and information more successfully and effectively, as well as be able to quickly and accurately tell the public. This should greatly benefit the general people and help to raise the calibre of services offered in the area.

Additionally, in order to receive an award for participation and hard work, participants in training exercises are required to submit a memento. It is intended that these mementos will serve as inspiration for the participants to keep honing their skills and abilities in the subject matter they have been trained in.

CONCLUSION

Based on the community service projects that have been completed, it has been

Microsoft Office Training for Village Officials to Improve Computer Skills

determined that training in the use of Microsoft Office is crucial to helping village officials and the Karang Taruna Management Cimekar Village enhance their computer literacy. The training activities can offer fresh perspectives and expertise about how to utilise Microsoft Office software most effectively, which is highly helpful in assisting with administrative task implementation in the village.

The participants in the training sessions learnt how to use Microsoft Word and Excel as well as strategies for maximising the advanced capabilities of the second application. In addition, training gives participants the chance to interact and exchange experiences with other participants and the speaker so that everyone can learn from one another and expand their expertise.

There is public devotional activity. This participant is anticipated to be able to use the knowledge and skills acquired throughout the training and to apply them directly to administrative activities in the village. Additionally, it is envisaged that through enhancing the calibre of work and productivity in administrative implementation chores, this activity would also have a favourable effect on Village Cimekar advancement.

LIST REFERENCES

- Ali, K., & Saputra, A. (2020). Tata Kelola Pemerintahan Desa Terhadap Peningkatan Pelayanan Publik di Desa Pematang Johar. *Warta Dharmawangsa*, 14(4), 602–614.
- Baru, V. P., Djunaedi, A., & Herwangi, Y. (2019a). Tahap Pengembangan Smart Kampung di Desa Ketapang Kabupaten Banyuwangi. *Jurnal Planoearth*, 4(2), 68–80.
- Baru, V. P., Djunaedi, A., & Herwangi, Y. (2019b). Tahap Pengembangan Smart Kampung di Desa Ketapang Kabupaten Banyuwangi. *Jurnal Planoearth*, 4(2), 68–80.
- Irawan, E. (2019). Digitalisasi Madrasah di Era Revolusi Industri 4.0: Refleksi Kegiatan Pengabdian Kepada Masyarakat di Kabupaten Ponorogo. *E-Dimas: Jurnal Pengabdian Kepada Masyarakat*, 10(2), 160–168.
- Hanis, R., & Yusuf, M. (2022, December). Applying A Swot Analysis Approach To A Sharia Marketing Perspective At Alunicorn Shops In Bandung. In *Proceeding of The International Conference on Economics and Business* (Vol. 1, No. 2, pp. 653-670).
- Haribowo, R., Moridu, I., Rafid, M., Kamar, K., & Yusuf, M. (2022). COMPARATIVE ANALYSIS OF INDONESIAN HOUSEHOLD CONSUMPTION EXPENDITURE 2018-2021. Journal of Innovation Research and Knowledge, 2(6), 2497-2504.
- Haribowo, R., Tannady, H., Yusuf, M., Wardhana, G. W., & Syamsurizal, S. (2022). Analisis Peran Social Media Marketing, Kualitas Produk Dan Brand Awareness Terhadap Keputusan Pembelian Pelanggan Rumah Makan Di Jawa Barat. *Management Studies*

and Entrepreneurship Journal (MSEJ), 3(6), 4024-4032.

- Herdiyanti, H., Arta, D. N. C., Yusuf, M., Sutrisno, S., & Suyatno, A. (2022). Pengaruh Penerapan Sistem Keadilan Distributif dan Keadilan Interaksinonal terhadap Kepuasan Kerja Pegawai Perusahaan: Literature Review. *Jurnal Mirai Management*, 7(2), 523-530.
- Heryadi, D. Y., Fachrurazi, F., Nurcholifah, I., & Yusuf, M. (2023). During the Covid-19 Pandemic, Marketing Strategy Analysis for Crispy MSMEs" MA ICIH". Jurnal Publikasi Ilmu Manajemen, 2(1), 184-201.
- Kaharuddin, K., & Yusuf, M. (2022, December). The Impact of Liquidity Risk Optimization on the Stability of Islamic Commercial Banks in Indonesia. In *Proceeding of The International Conference on Economics and Business* (Vol. 1, No. 2, pp. 671-688).
- Kurhayadi, K., Rosadi, B., Yusuf, M., Saepudin, A., & Asmala, T. (2022). The Effect of Company Reputation and Customer Experience on Customer Loyal Behavior Citylink Indonesia. *Riwayat: Educational Journal of History and Humanities*, 5(2), 381-385.
- Kurhayadi, K., Yusuf, M., Masrifah, S., Rincani, E. D., & Fauzi, M. (2022). ANALYSIS OF BUMDESA COMPETITIVENESS STRATEGY THROUGH THE UTILIZATION OF TOURISM OBJECTS TO IMPROVE COMMUNITY WELFARE. *LITERACY: International Scientific Journals of Social, Education, Humanities*, 1(3), 157-171.
- Kurniawan, A., Yusuf, M., Manueke, B., Norvadewi, N., & Nurriqli, A. (2022). In Tokopedia Applications, The Effect Of Electronic Word Of Mouth And Digital Payment On Buying Intention.
- Kushendar, D. H., Kurhayadi, K., Saepudin, A., & Yusuf, M. (2023). BANDUNG CITY GOVERNMENT ENVIRONMENT AND SANITATION SERVICE CAPACITY IN WASTE MANAGEMENT. *LITERACY: International Scientific Journals of Social*, *Education, Humanities*, 2(1), 50-60.
- Meuraksa, M. A. E., & Saputra, A. A. (2021). Peranan Karang Taruna dalam Upaya Penyelenggaraan dan Pembangunan Kesejahteraan Sosial Kecamatan Pamulang. *Jurnal Ilmiah Humanika*, 4(1), 7–33.
- Mustangin, M., Iqbal, M., & Buhari, M. R. (2021). Proses Perencanaan Pendidikan Nonformal untuk Peningkatan Kapasitas Teknologi Pelaku UMKM. *Jurnal Penelitian Dan Pengembangan Pendidikan*, 5(3), 414–420.
- Mustanir, A., & Latif, A. (2020). Penerapan Prinsip Good Governance Terhadap Aparatur Desa Dalam Pelayanan Publik Di Desa Ciro-Ciroe Kecamatan Watang Pulu Kabupaten Sidenreng Rappang. *PRAJA: Jurnal Ilmiah Pemerintahan*, 8(3), 207–212.
- Pahlawan, E. W., Wijayanti, A., & Suhendro, S. (2020). Pengaruh kompetensi aparatur desa, sistem pengendalian internal, pemanfaatan teknologi informasi dan partisipasi masyarakat terhadap akuntabilitas pengelolaan dana desa. *Indonesia Accounting Journal*, 2(2), 162–172.
- Retnaningrum, E., Widyatiningtyas, R., Sari, A. R., Sapulete, H., Solissa, E. M., & Sujana, I. G. (2023). Teacher's Paradigm in Interpreting the Birth of the Merdeka Curriculum Policy. *Journal of Education Research*, 4(2), 435-442.
- Risna, I. S. B. H. A., Aditya, S. D. K. J. A., & Faizah, W. L. S. A. (2022). Analisis Hubungan Stres Kerja, Kompensasi Langsung dan Komitmen Organisasi pada Perusahaan

Distribusi Peralatan Kesehatan Nasional. Jurnal Kewarganegaraan, 6(3).

- Sabil, S., Jenita, J., Sari, A. R., Lazoo, F. C., Sunariyanto, S., & Wijayanto, G. (2022). Human Resources Performance Management and Organizational Culture Development in Improving Creative Economics in the Tourism Sector. *Multicultural Education*, 8(03), 1-12.
- Saepudin, A., Prihadi, M. D., Asmala, T., & Yusuf, M. (2022). WORK FROM HOME (WFH) POLICIES ARE BEING IMPLEMENTED AT THE BANDUNG CITY PUBLIC WORKS DEPARTMENT. Journal of Research and Development on Public Policy, 1(1), 42-50.
- Saepudin, A., & Yusuf, M. (2022). THE EFFECTIVENESS OF VILLAGE FUND POLICY ON INFRASTRUCTURE DEVELOPMENT. *LITERACY: International Scientific Journals of Social, Education, Humanities, 1*(3), 172-180.
- Sampe, F., Haryono, A., Pakiding, D. L., Norvadewi, N., & Yusuf, M. Y. (2022). Analysis Of Typical Capabilities And Entrepreneurial Orientation Against Competitive Advantage In Bandung Traditional Foods Msmes.
- Saputro, R. H., Anggoro, T., Muslim, S., Wardani, I. U., Fatmawati, E., Yusuf, M., ... & Yusuf, M. A. (2023). Gaining Millenial and Generation Z Vote: Social Media Optimization by Islamic Political Parties. *resmilitaris*, 13(1), 323-336.
- Siregar, A. P., Nofirman, N., Yusuf, M., Jayanto, I., & Rahayu, S. (2022). The Influence of Taste and Price on Consumer Satisfaction. *Quantitative Economics and Management Studies*, 3(6), 998-1007.
- Samsudin, H., Sari, A. R., Akob, M., & Kurniawan, A. (2023). ANALYSIS OF ACADEMIC PERFORMANCE TIME MANAGEMENT AND ACHIECVEMENT. GEMILANG: Jurnal Manajemen dan Akuntansi, 3(2), 87-93.
- Sari, A. R., & Muhtadi, M. A. (2023). Dampak Gaya Kepemimpinan, Kepuasan Karyawan, Budaya Organisasi, dan Kinerja Keuangan di PT. XYZ. Jurnal Bisnis dan Manajemen West Science, 2(02), 94-105.
- Sari, A. R., Lidyah, R., Kristanti, D., & Agusman, Y. (2023). SOCIAL MARKETING PROJECT PEMASARAN PRODUK UMKM PENJAHIT RUMAHAN MELALUI MEDIA SOSIAL DAN MARKETPLACE. Jurnal Pengabdian West Science, 2(02), 179-184.
- Sari, A. R., Suryadi, D., Ahmadi, R., Santoso, E., & Susilowati, E. M. (2023). Training in Data Processing using Smart PLS Software. SAFARI: Jurnal Pengabdian Masyarakat Indonesia, 3(3), 172-182.
- Soukotta, A., Yusuf, M., Zarkasi, Z., & Efendi, E. (2023). Corporate Actions, Earning Volatility, And Exchange Rate Influence On Stock Price Stability. *Inisiatif: Jurnal Ekonomi, Akuntansi dan Manajemen, 2*(2), 197-214.
- Sucipto, B., Yusuf, M., & Mulyati, Y. (2022). Performance, Macro Economic Factors, And Company Characteristics In Indonesia Consumer Goods Company. *Riwayat: Educational Journal of History and Humanities*, 5(2), 392-398.
- Sudirjo, F., Lotte, L. N. A., Sutaguna, I. N. T., Risdwiyanto, A., & Yusuf, M. (2023). THE INFLUENCE OF GENERATION Z CONSUMER BEHAVIOR ON PURCHASE MOTIVATION IN E-COMMERCE SHOPPE. *Profit: Jurnal Manajemen, Bisnis dan*

Akuntansi, 2(2), 110-126.

- Sudirjo, F., Ratnawati, R., Hadiyati, R., Sutaguna, I. N. T., & Yusuf, M. (2023). THE INFLUENCE OF ONLINE CUSTOMER REVIEWS AND E-SERVICE QUALITY ON BUYING DECISIONS IN ELECTRONIC COMMERCE. Journal of Management and Creative Business, 1(2), 156-181.
- Sudirjo, F., Sutaguna, I. N. T., Silaningsih, E., Akbarina, F., & Yusuf, M. (2023). THE INFLUENCE OF SOCIAL MEDIA MARKETING AND BRAND AWARENESS ON CAFE YUMA
- Subagja, A. D., Ausat, A. M. A., Sari, A. R., Wanof, M. I., & Suherlan, S. (2023). Improving Customer Service Quality in MSMEs through the Use of ChatGPT. Jurnal Minfo Polgan, 12(2), 380-386.
- Suhardjono, S., Cakranegara, P. A., Sari, A. R., Gugat, R. M. D., & Mayasari, N. (2022). Analysis of Internet Utilization for the Community in Terms of Rural and Urban Conditions in the Province of Indonesia. *Jurnal Mantik*, 6(3), 2954-2961.
- Sutaguna, I. N. T., Razali, G., & Yusuf, M. (2023). Hanan Catering's Instagram promotions, pricing, and menu variety influence consumer purchasing decisions in Bandung. *International Journal of Economics and Management Research*, 2(1), 76-87.
- Sutaguna, I. N. T., Sampe, F., Dima, A. F., Pakiding, D. L., & Yusuf, M. (2022). Compensation and Work Discipline's Effects on Employee Achievement at Perumda Pasar Juara. *YUME: Journal of Management*, 5(3), 408-428.
- Sutaguna, I. N. T., Yusuf, M., Ardianto, R., & Wartono, P. (2023). The Effect Of Competence, Work Experience, Work Environment, And Work Discipline On Employee Performance. Asian Journal of Management, Entrepreneurship and Social Science, 3(01), 367-381.
- Sutrisno, S., Herdiyanti, H., Asir, M., Yusuf, M., & Ardianto, R. (2022). Dampak Kompensasi, motivasi dan Kepuasan Kerja Terhadap Kinerja Karyawan di Perusahaan: Review Literature. *Management Studies and Entrepreneurship Journal (MSEJ)*, 3(6), 3476-3482.
- Sutrisno, S., Panggalo, L., Asir, M., Yusuf, M., & Cakranegara, P. A. (2023). Literature Review: Mitigasi Resiko dan Prosedur Penyelamatan pada Sistem Perkreditan Rakyat. COSTING: Journal of Economic, Business and Accounting, 6(2), 1154-11
- Syahril, M. A. F., Sari, A. R., Fuad, F., Usman, R., & Sipayung, B. (2023). Policy on The Implementation of Restrictions on Community Activities (PPKM) Based On Inclusive Law. DE LEGA LATA: Jurnal Ilmu Hukum, 8(1), 118-127.
- Taufik, Y., Sari, A. R., Zakhra, A., Ayesha, I., Siregar, A. P., Kusnadi, I. H., & Tannady, H. (2022). Peran Social Media Marketing dan Brand Awareness Terhadap Purchase Intention Produk Es Teh Indonesia. *Jurnal Kewarganegaraan*, 6(2), 5234-5240.
- Wahab, A., Sari, A. R., Zuana, M. M. M., Luturmas, Y., & Kuncoro, B. (2022). Penguatan Pendidikan Karakter Melalui Literasi Digital Sebagai Strategi Dalam Menuju Pembelajaran Imersif Era 4.0. Jurnal Pendidikan dan Konseling (JPDK), 4(5), 4644-4653.
- Yusri, A., Pane, R. P., & Vadilah, N. (2021). Pemanfaatan Teknologi Informasi dan Komunikasi di Kelurahan Tembilahan Hulu Kabupaten Indragiri Hilir Provinsi Riau.

Jurnal Pendidikan Tambusai, 5(3), 10326–10330.

- Yusuf, M., Fitriyani, Z. A., Abdilah, A., Ardianto, R., & Suhendar, A. (2022). The Impact Of Using Tokopedia On Profitability And Consumer Service. *Jurnal Darma Agung*, 30(2), 559-573.
- Yusuf, M., Haryono, A., Hafid, H., Salim, N. A., & Efendi, M. (2022). Analysis Of Competence, Leadership Style, And Compensation In The Bandung City Pasar Bermartabat. Jurnal Darma Agung, 30(1), 524-2.
- Yusuf, M., & Matiin, N. (2022). ANALYSIS OF THE EFFECT OF THE MARKETING MIX ON PURCHASING DECISIONS. International Journal of Economics and Management Research, 1(3), 177-182.
- Yusuf, M., Saiyed, R., & Sahala, J. (2022, December). Swot Analysis in Making Relationship Marketing Program. In *Proceeding of The International Conference on Economics and Business* (Vol. 1, No. 2, pp. 573-588).
- Yusuf, M., Sutrisno, S., Putri, P. A. N., Asir, M., & Cakranegara, P. A. (2022). Prospek Penggunaan E-Commerce Terhadap Profitabilitas Dan Kemudahan Pelayanan Konsumen: Literature Review. Jurnal Darma Agung, 30(1), 786-801
- Zaena, R. R., Zuana, M. M. M., Sari, A. R. R., Sugiarti, S., & Wikansari, R. (2022). Analisis Peran Lingkungan Kerja, Disiplin Kerja Dan Budaya Organisasi Terhadap Kinerja Karyawan Di Perusahaan Manufaktur Otomotif Nasional. *Management Studies and Entrepreneurship Journal (MSEJ)*, 3(6), 4044-4054.