The Effect of Price Discount and Promotion on Impulse Buying Through Hedonic Shopping Motivation as An Intervening Variable on Shopee Consumers

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Abstract: The shopee marketplace is a marketing medium that can be used to start an online business, currently many businesspeople are starting to sell through e-commerce and marketplaces. This study aims to determine the effect of price discounts, and promotions on impulse buying through hedonic shopping motivation. This research is a quantitative study using the SPSS 22 program. The population in this study are consumers who shop at the Shopee Marketplace. While the sample in this study was 217 respondents. In addition, to test the feasibility of the instrument, test validity and reliability, test the classical assumptions, and test the hypothesis-with path analysis techniques. The results showed that (1) price discount and promotion support had a direct positive and significant effect on hedonic shopping motivation, (2) price discount support and promotion had a direct positive and significant effect on impulse buying, and (3) hedonic shopping motivation had a direct positive and significant effect on impulse buying, (4) price discount support and promotion have a positive and significant indirect effect on impulse buying through hedonic shopping motivation. Based on the results of the study, it is suggested that the shopee marketplace be more selective in maintaining consumer satisfaction to increase the progress of purchasing e-commerce shopee.

Keywords: Price Discount, Promotion, Impulse Buying, and Hedonic shopping Motivation.

INTRODUCTION

In the era of globalization, a fierce competition is taking place in the world of economy and business. Technology and communication systems are increasingly developing to make it easier for people to communicate. This makes the market for goods and services more innovative. Competition is getting tougher, and we are competing not only with state-owned companies but now with other state-owned companies. Currently, with the era of globalization that is happening throughout the world, we are experiencing various developments in all aspects. One of them is the development of communication technology, and of course, Indonesia is also experiencing the same thing. People can now easily search for information via the internet. This is due to the development of internet use (Fathoni et al., 2022).

According to the Association of Indonesian Internet Service Providers (APJII, 2019) and the results of an Indonesian poll, the number of internet users in Indonesia has reached 196.7 million. This number increased by 23.5 million or 8.9% compared to last year, 2018. The province with the highest number was West Java with 35.1 million people. Following this position is Central Java with 26.5 million people. East Java with a population of 26.3 million people. In particular, the Java region experienced a very significant increase from several states during 2018-2019-2020.

Shopee is one of the developing e-commerce in Indonesia. We have a wide range of products from fashion to household goods, with guaranteed delivery and secure payment methods. Shopee was founded in 2015 across 7 different regions in Asia. The history of Shopee itself in Indonesia began in December 2015. Shopee is now managed by the SEA Group, a company owned by Forrest Li. Shopee was founded with the aim of providing a platform that sellers and buyers across Southeast Asia can use to build a better world through the transformative power of technology. Shopee's goal is also to provide an online shopping and selling experience, with a broad range of products from various social communities, and easy-to-use fulfillment services. Shopee is a Singapore-based subsidiary of Garena. Shopee is present in several countries, including Singapore, Malaysia, Thailand, Taiwan, Indonesia, Vietnam, and the Philippines (Kempa et al., 2020).

Research (Gumanti, 2021), explains that the user age group is between 18 and 21 years (student age), with 87% of e-commerce users is the highest compared to other e-commerce. Kuswanto et al., in his research explained that the online marketplace most used by Indonesian students is 58% of shoppers compared to other e-commerce.

Consumer, before making a purchase, it is necessary to find information related to the product to be purchased, consumer comments, product ratings, and the number of purchases of the product. In this case, consumers who have shopped on the Shopee application will provide their assessment of the product. Consumers who are satisfied or dissatisfied with product consumption will share product reviews with others and indirectly consumers who give positive reviews invite other consumers to make repeat purchases of the same brand or make repeat purchases on the Shopee Application (Wibowo & Sari, 2021).

Based on the discussion that has been explained by the author, the author himself will discuss Price Discounts and Promotions for Impulse Buying through Hedonic Shopping Motivation at Shopee where the Discount is one of the causes that can attract customers when making transactions for purchase intentions at Shopee because there are influencers who have mentioned above who have attractiveness both in terms of popularity, attitude, achievement, and so on in the promotion process on the Shopee. In addition, if the Discount on Shopee is able to provide good and attractive products, consumer interest will arise about the item being promoted. So the authors are interested in researching this problem in a thesis research entitled "The Influence of Price Discounts and Promotions on Impulse Buying Through Hedonic Shopping Motivation as an Intervening Variable for Shopee Consumers"

LITERATURE REVIEW

Price Discount (Discount)

Discounts or discounts, which are recommended in research (Fathoni et al., 2022), are one way for businesses to generate income quickly. Many businesses today rely on sales methods that encourage consumers to buy at a discount.

According to Kotler, discounts are savings offered to consumers from the usual price of a product, which is stated on the product packaging. A discount is defined as a direct reduction in the price of an item at the time of purchase for a certain period. Based on the explanation above, it can be concluded that a discount is a price reduction below the normal price when consumers buy certain products.

Promosi (Promotion)

Promosi merupakan salah satu aspek kunci dalam memfasilitasi pembelian impulsif (impulse buying). Menurut Kotler & Keller, promosi adalah berbagai alat insentif yang sebagian besar bersifat jangka pendek dan dirancang untuk mendorong konsumen atau pedagang untuk membeli produk atau jasa tertentu lebih cepat dan dalam jumlah yang lebih banyak. Sedangkan menurut Indriyo Gitosudarmo promosi adalah kegiatan yang bertujuan untuk mempengaruhi konsumen agar mengenal dan puas dengan produk yang ditawarkan oleh perusahaan.

Hedonic Shopping Motivation

Motivation is a drive that comes from within oneself (environment) or externally, and is the driving force behind one's current goals. In relation to the consumer context, motivation can also be interpreted as a drive that is decided by consumers to achieve their goals, namely to satisfy various types of needs and desires. Strength is produced by a state of depression resulting from an unmet need. Individuals, consciously or unconsciously, seek to reduce this tension through actions they desire to satisfy their needs. The specific goals they choose and the behavior patterns they can take to achieve these goals are the results of their thinking and learning processes (Darmayanti & Yulianti, 2020).

Impulse buying

According to Utami (2010: 67), in research (Mayasari & Arimbawa, 2019), what is often referred to as impulsive or unplanned purchases are various types of consumer buying patterns that are not specifically planned, said to be in the form of impulse buying, which occurs when consumers have a strong desire to buy something as soon as possible. Consumers who make impulse purchases tend not to consider the consequences.

RESEARCH METHODS

This research uses quantitative research with descriptive and explanatory research methods. The population in this research is shoppe consumers in Malang city. In addition, the sampling technique in this study used a probability sampling technique and a simple random sampling type because the sampling was carried out randomly and the samples had the same opportunity using the Daniel & Terrell formula so that 217 respondents were obtained. Data analysis technique using path analysis and Sobel test. The following is the substructural equation model I and II in this study:

X = Z1X + Z2X + 1 + 2

Y = YX + YZ1 + YZ2 + 3 Information:

- Price Discount (X) = independent variable
- Promotion (X2) = independent variable
- Hedonic Shopping Motivation (Z) = mediating variable
- Impulse Buying (Y) = dependent variable
- = Beta coefficient
- = error.

The data collection used in this study was through questionnaires, questionnaires, instrument sheets, and questions submitted to each consumer on Google Forms. Data analysis techniques in this study used descriptive statistics using the Statistical Product Service Solution (SPSS) for Windows version 22 program.

RESULTS AND DISCUSSION

Results

The profile of potential customers in this study is mostly female. The age of dominant respondent is at the age of 22-26 years. While the work of respondents is dominated by students. The dominant respondent's expenditure is those with expenditure <1,000,000. Two hundred and seventeen respondents know about the Shopee Marketplace. To produce as many as 270 respondents.

ariables/items	Count	Rtabel	Sig.	Information
	Varial	oel Price Discou	unt (X)	J
Items X1	0.403	0,361	0.027	Accurate
Items X2	0.551	0,361	0.002	Accurate
Items X3	0.501	0,361	0.005	Accurate
Items X4	0.410	0,361	0.024	Accurate
Items X5	0.432	0,361	0.017	Accurate
Items X6	0.609	0,361	0.000	Accurate
	Varia	abel Promotion	(X2)	<u>, </u>
X2.1	0.464	0,361	0.010	Accurate
X2.2	0.602	0,361	0.000	Accurate
X2.3	0.535	0,361	0.002	Accurate
X2.4	0.524	0,361	0.003	Accurate
X2.5	0.509	0,361	0.004	Accurate
X2.6	0.477	0,361	0.008	Accurate
X2.7	0.558	0,361	0.001	Accurate
X2.8	0.548	0,361	0.002	Accurate
	Variab	el Impulse Buy	ing (Y)	J
Y1	0.704	0,361	0.000	Accurate
Y2	0.704	0,361	0.000	Accurate
Y3	0.666	0,361	0.000	Accurate
Y4	0.523	0,361	0.003	Accurate
Y5	0.666	0,361	0.000	Accurate
Y6	0.474	0,361	0.008	Accurate
•	Variabel <i>Hede</i>	onic Shopping	Motivation (Z))
Z1	0.779	0,361	0.000	Accurate
Z2	0.789	0,361	0.000	Accurate
Z3	0.696	0,361	0.000	Accurate
Z4	0.779	0,361	0.000	Accurate
Z5	0.789	0,361	0.000	Accurate
Z6	0.696	0,361	0.000	Accurate
Z7	0.779	0,361	0.000	Accurate
Z8	0.789	0,361	0.000	Accurate
Z9	0.696	0,361	0.000	Accurate
Z10	0.789	0,361	0.000	Accurate
Z11	0.779	0,361	0.000	Accurate

Table.1 Research Instrument Test Results

Source: Processed data, 2023

Based on the table above shows that Rcount > Rtable and a significance level of 5% or 0.05 so it can be said that the questionnaire is valid.

rable.2 Cronoach aiplia score on each variable						
Variable	Cronbach Alpha	Information				
Price discount (X1)	0.668	Reliable				
Promotion (X2)	0.717	Reliable				
Impulse Buying (Y)	0.749	Reliable				
Hedonic Shopping	0.775	Reliable				
(Z)						

Table.2 Cronbach alpha score on each variable

Source: Processed primary data, 2023

The table above shows if the results of the Cronbach alpha score on each variable can be said to be reliable because the results are above 0.60 and can continue to collect research data and further data analysis.

Regression Method

Table.3 R Square variable Price Discount (X1) to hedonic shopping (Z)

Model Summary							
Std. The error							
			Adjusted R	in the			
Model	R	R Square	Square	Estimate			
1	.725ª	.525	.523	5.939			

a. Predictors: (Constant), Price Discount_X1 Source: Data processed by researchers, 2023.

Table.4 R promotion variable (X2) to hedonic shopping (Z)

Model Summary							
Std. The error							
			Adjusted R	in the			
Model	R	R Square	Square	Estimate			
1	.786	a.617	.615	5.333			

a. Predictors: (Constant), Promotion_X2

Source: Data processed by researchers, 2023.

Model Summary								
	Std. The error							
			Adjusted R	in the				
Model	R	R Square	Square	Estimate				
1	.846ª	.715	.711	2.596				

Table.5 R of price discount, promotion, and hedonic shopping variables on impulse buying

a. Predictors: (Constant), Hedonic_Shopping_Z, Price Discount_X1, Promotion_X2

Source: Data processed by researchers, 2023.

1= (1-R 2)	2 = (1 - R 2)	3 = (1-R 2)
1 = (1-0,525)	2 = (1-0,617)	3= (1-0,715)
1 = 0,690	2 = 0,618	3 = 0,533

Source: Isdarmawan et al (2013)

Based on the table, it can be obtained that R square in the summary model is 0.525. This proves that the role of X1's impact on Z is 52.5%, while the remaining 47.5% is a contribution from other variables not observed in this research. Meanwhile, the value of 1 can be seen above is 0.690.

Based on the table it can be obtained that R square in the summary model is 0.617. This proves that the role of the impact of X2 on Z is 61.7% while the remaining 38.3% is a contribution from other variables not observed in this research. Meanwhile, the value of 2 can be seen above, which is 0.618.

Based on table , it can be obtained that R square in the summary model is 0.715. This proves that the role of the impact of X1, X2 and Z on Y is 71.5% while the remaining 28.5% is a contribution from other variables not observed in this research. Meanwhile, the value of 3 can be seen above is 0.533.

Hypothesis testing

T-test

Table. 6 Price Discount variable T Test Table (X1) on hedonic shopping (Z)							
Coefficients ^a							
_	Coeffic	Coefficients					
Model	В	Std. Error	Beta	t	Sig.		
1 (Constant)	10.028	2.298		4.364	.000		
Price Discount_X1	1.442	.093	.725	15.423	.000		

a. Dependent Variable: Hedonic_Shopping_Z

Source: Data processed by researchers, 2023.

The results of partial regression coefficient testing in table 4.13 can be seen if the price discount variable (X1) has a tcount of 15.423 > ttable = 1.97 therefore, this confirms that tcount > ttable and the sig. 0.000 <0.05 and it can be said that the price discount variable has a direct and significant positive impact on hedonic shopping.

Table.7 T test promotion variable (X2) on hedonic shopping (Z)

Coefficients ^a								
_	Unstandardized		Standardized	_				
_	Coefficients Coefficients		Coefficients					
Model	В	Std. Error	Beta	t	Sig.			
1 (Constant)	4.519	2.200		2.054	.041			
Promotion_X 2	1.217	.065	.786	18.617	.000			

a. Dependent Variable: Hedonic_Shopping_Z

Source: Data processed by researchers, 2023.

The results of partial regression coefficient testing in table 4.13 can be seen if the promotion variable (X2) has a tcount of 18.617 >ttable = 1.97 therefore, this confirms that tcount > ttable and sig. 0.000 < 0.05 and it can be said that the promotion variable has a direct and significant positive impact on hedonic shopping (Z).

Coefficients ^a								
	Unstand Coeffi		Standardized Coefficients					
Model	В	Std. Error	Beta	t	Sig.			
1 (Constant)	.338	1.101		.307	.759			
Price Discount_X1	.209	.070	.187	2.970	.003			
Promotion_X2	.126	.061	.145	2.065	.040			
Hedonic_Shopping_ Z	.323	.034	.574	9.380	.000			

Table.8 T test variable price discounts, Promotions, and hedonic shopping on Impulse buying

a. Dependent Variable: Impulse_buying_Y

Source: Data processed by researchers, 2023.

The results of testing the regression coefficient partially in table 4.14 above can be said if the Price discount variable (X1) has a tcount of 2.970 < Ttable = 1.97 so this confirms that tcount <ttable and sig. 0.003 <0.05 and it can be said that the price discount variable has a direct and significant positive impact on impulse buying. Meanwhile, the promotion variable (X2) with a tcount of 2.065 > ttable = 1.97 so this confirms that tcount > ttable and sig. 0.040 <0.05 and it can be said that the promotion variable (X2) has a direct and significant positive impact on impulse buying. meanwhile, hedonic shopping (Z) through tcount 9.380 > ttable = 1.97 so that this confirms that tcount > ttable and sig. 0.000 <0.05 and it can be said that the brand image variable has a direct and significant positive impact on impulse buying.

F test

Table. 9 Price Discount variable F Test Table (X1) on hedonic shopping (Z)

ANOVA ^a							
Model	Sum of	Df	Moon Square	F	Sia		
Model	Squares	Df	Mean Square	Г	Sig.		
1 Regression	8389.315	1	8389.315	237.855	.000 ^b		
Residual	7583.192	215	35.271				
Total	15972.507	216					

a. Dependent Variable: Hedonic_Shopping_Z

b. Predictors: (Constant), Price Discount_X1

Source: Data processed by researchers, 2023.

In the table above it can be explained if the sig. of 0.000 < 0.05, it can be said that the price discount variable has a significant positive direct impact on hedonic shopping together..

ANOVA ^a							
Model	Sum of Squares	Df	Mean Square	F	Sig.		
Regression	9857.448	1	9857.448	346.579	.000 ^b		
Residual	6115.059	215	28.442	540.577	.000		
Total	15972.507	216	20.112				
Totul	13772.307	210					

Table.10 F test promotion variable (X2) on hedonic shopping (Z)

a. Dependent Variable: Hedonic_Shopping_Z

b. Predictors: (Constant), Promotion_X2

Source: Data processed by researchers, 2023.

In the table above it can be seen if the score is sig. of 0.000 < 0.05 it can be said that the promotion variable (X2) has a direct and significant positive impact on Hedonic shopping (Z) together.

Table.11 F Test variable price discount, Promotion, and hedonic shopping on Impulse buying

ANOVA ^a							
	Sum of						
Model	Squares	Df	Mean Square	F	Sig.		
1 Regression	3604.142	3	1201.381	178.329	.000 ^b		
Residual	1434.955	213	6.737				
Total	5039.097	216					

a. Dependent Variable: Impulse_buying_Y

b. Predictors: (Constant), Hedonic_Shopping_Z, Price Discount_X1, Promotion_X2

Source: Data processed by researchers, 2023.

The results of simultaneously testing the regression coefficients in the table above can be explained if the significance is 0.000 < 0.05 then the variables Price discount, promotion, and hedonic shopping have an impact on impulse buying.

Discussion

H1 test

In the test of the direct effect of price discounts on hedonic shopping, it was obtained that variable X1 on variable Z with a tcount of 15.423 > ttable = 1.97, and this confirmed that tcount > ttable and sig. 0.000 < 0.05 and it can be said that the price discount variable has a direct and significant positive effect on hedonic shopping and H1 is accepted.

Based on the results of this study indicate that price discounts are price discounts given by producers to consumers as a form of appreciation for certain purchases from consumers that please the seller. Discounts are buyer-friendly discounts provided by sellers to buyers in recognition of certain activities. Hedonic consumers feel that shopping is an experience and by shopping, they have a world of their own (Kotler & Armstrong, 2008). The many discounts offered by Shopee allow hedonic consumers to form an embedded lifestyle. So when they shop, they look for the best deals, free shipping, discounts, and more.

H2 test

In the test of the direct effect of promotion on hedonic shopping, it was obtained that variable X2 on variable Z with a tcount of 18.617 > ttable = 1.97 and this confirmed that tcount > ttable and sig. 0.000 < 0.05 and it can be said that the promotion variable has a direct and significant positive effect on hedonic shopping so H2 is accepted.

The survey results show that promotion is one of the key aspects that drive purchase intention. This means that promotions are various incentive tools that are mostly short-term in nature and are designed to encourage consumers or traders to buy certain products or services more quickly and in larger quantities. This is following the theory put forward by Kotler & Keller.

H3 test

In the test of the direct effect of price discounts on impulse buying, it was obtained that variable X1 on variable Y with a tcount of 2.970 < ttable = 1.97 so that this confirms that tcount < ttable and a score. 0.003 < 0.05 and it can be said that the price discount variable has a direct and significant positive effect on impulse buying and H3 is accepted.

Based on the results of this research, shows that trade transactions always involve two parties, namely the buyer as the recipient of the goods and the seller as the party who delivers the goods. Discounts are one of the ways companies use to attract buyers to make transactions. (Simamora, 2010)

H4 test

In the test of the direct effect of promotion on impulse buying, the X2 variable was obtained on the Y variable through a tcount of 2.065 > ttable = 1.97 so that this confirms that tcount > table and the sig. 0.040 < 0.05 and it can be said that the promotion variable has a direct and significant positive effect on impulse buying, and finally H4 is accepted.

Based on the results of this study, shows that promotion is one of the key aspects of impulse buying. According to Kotler & Keller, promotion is a variety of incentive tools, mostly short-term in nature and designed to encourage consumers or merchants to buy certain products or services faster and in larger quantities.

H5 test

In the test of the direct effect of hedonic shopping on impulse buying, it was obtained that the Z variable on the Y variable had a tcount of 9.380 > ttable = 1.97 so that this confirmed that tcount > ttable and the sig. 0.000 < 0.05 and it can be said that the hedonic shopping variable has a direct and significant positive effect on impulse buying and H5 is accepted.

The results of this survey prove that consumers shop because they are happy. Consumers with a hedonistic lifestyle tend to find it difficult to control their emotions and finances. Usually, hedonistic consumers often do not pay attention to the benefits of the products they buy (Kotler & Koller (2006)). Lifestyle cannot be separated from consumers, but business people use it to carry out lots of promotions and offer lots of offers to easily attract consumers, especially those with a hedonistic lifestyle. Consumers with a hedonistic lifestyle tend to shop under the influence of their emotional connection with certain brands. Therefore, business people must apply the right promotion strategy. This is because hedonistic consumers are more loyal when they have interesting stimuli that cause impulse buying).

H6 test

The Sobel test is useful for measuring price discounts and has a positive and significant indirect effect on impulse buying through hedonic shopping by calculating the t value based on the Sobel test..

 $\begin{array}{c} t=ab/ ((b^{(2)} [SE] ^{2}a)+(a^{(2)} [SE] ^{2}b)) \\ t=(1,442 \ X \ 0,323)/ (([0,323)] ^{(2)} ([0,093)] ^{(2)}+([1,442)] ^{(2)} ([0,034)] ^{(2)}) \\ t=0,465766/0,00519737178 \\ t=89,6156788=89,615 \\ \end{array}$

Based on the Sobel test calculation above, a t of 89.615 is obtained so that the t value obtained is tcount > ttable, namely 89.615 > 1.967, thus proving that hedonic shopping can mediate the relationship between the influence of price discounts on impulse buying

H7 test

The Sobel test is useful for measuring promotion with a positive and significant indirect effect on impulse buying through hedonic shopping by calculating the t value based on the Sobel test.

 $\begin{array}{l} t=ab/((b^{(2)} [SE] ^{2}a)+(a^{(2)} [SE] ^{2}b))\\ t=(1,217 X 0,323)/(([0,323)] ^{(2)}([0,065)] ^{(2)}+([1,217)] ^{(2)}([0,034)] ^{(2)})\\ t=0,393091/0,00307681388\\ t=127,759109=127,75 \end{array}$

Based on the Sobel test calculation above, t is 127.75, so the t value obtained is tcount > ttable, namely 127.75 > 1.967, so it proves that hedonic shopping can mediate the relationship between the influence of promotion on impulse buying.

CONCLUSION

From the several comprehensive studies above, the researcher conveys overall conclusions along with suggestions that can be taken into consideration as follows: (1) From the results of the study, partial discounts (X1) and promotions (X2) have a major effect on hedonic shopping motives (Z). (2) The survey results show that partial markdown (X1) and promotion (X2) have a significant effect on impulsive buying (Y). (3) The results of the study show that the hedonic shopping motive (Z) has a positive and significant effect on impulsive purchases (Y). (4) Price discounts (X1) and promotions (X2) have an indirect and significant positive effect on impulsive purchases due to hedonic shopping (Z). Researcher's recommendation: Provide other variables that can influence or add to other variables, such as consumer loyalty, locality, and consumer trust. We also need to improve the quality of our application services.

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